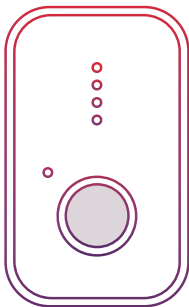




MGMini

The ***smallest, lightest, & most sophisticated***
medical alert device



Designed for your **comfort, choice, & freedom**

Powered by **4G LTE**

What's in the box

(The color of your device and accessories pictured may vary based on your order)



MGMini



Side view



Nonadjustable lanyard



Belt clip



Adjustable lanyard



Charging brick



Charging cradle



USB cable

MG **Mini details**

- A Microphone**

The microphone allows you to talk with an emergency operator.
- B Help button**

Push this button in an emergency or to cancel a false alarm.
- C Light indicator**

The LED light around your help button shows the battery status.
- D Speaker**

This speaker amplifies the emergency operator's voice, along with any sound from the device.
- E Info button**

This button will help you use your device in many ways (*more details to come*).

WARNING: There is a mild strangulation and choking hazard, due to the very nature of wearing a neck pendant. Injury is unlikely, and the lanyard has been designed to break away when tugged.

3 steps to set up your device

- 1 Plug the large end of the USB wire into the charging brick, and plug the small USB end into the charging cradle. Then connect to a wall outlet that is not connected to a light switch. Once connected to power the charging cradle will display a green LED light on the front.
- 2 Place your device on to the charger with the help button facing out. The device will display an LED light to show your device it is charging. If the light blinks red, let it charge longer. When the light on the device turns solid green, the device is fully charged (which takes about 4 hours).
- 3 When your device is connected to the cellular network, it will say: "**Device ready.**" Complete the setup by testing the device.



Test your device

To test your device, press the side button twice, 1 second for each press. The device will say: **“Entering test mode. Press the help button to connect to the test center.”** After you hear this, press and hold the help button on the front of the device for two seconds. The device will ask you to say your name. *(This tests the two-way microphone.)* When the test is complete, your device will say, **“Test mode completed.”**



Make or cancel an emergency call

- Press the help button for 2 seconds. The device will say **“Initiating help.”** You will hear a series of beeps when the device is activated.
- During the beeps you can cancel the call if needed by pressing and holding the help button for 5 seconds.
- While reaching our Monitoring Center, your device will say, **“Call in progress”** every 10 seconds. When connecting, the device will say **“Call connected. Please stand by for an operator”** every 10 seconds until the call is fully connected.
- Once connected, simply speak to the emergency operator. When the call ends, your device will say, **“Call completed.”**

**If there is a connection issue, the device will say, “Bad Network, Please call 911”.*

The info button

The info button will perform different actions depending on how many times you press it. One press equals a one-second hold. You can press it up to four times. Here are the functions the info button performs:

1 Press — States your signal strength and battery status

- If the cellular strength is good, the device will say “**Cellular signal good.**”
- If the battery is charged, the device will say “**Battery level good.**”
- If the battery is low, the device will say “**Battery level low, charge your device.**”
- If the battery is very low, the device will say “**Battery level very low, charge your device immediately.**”

2 Presses — Tests your device

- Press the info button twice and the device will say “**Entering test mode. Press the help button to connect to the test center.**”
- Press the help button on the front of the device for two seconds. You will be asked to state your name. This tests the two-way microphone.
- When the test call has been completed, the device says, “**Call completed, test mode completed.**”

3 Presses – Pairs your device with a pendant or other add-on

- If you purchase an additional pendant and want to pair it with your Mini, press the device's info button 3 times. Your Mini will say, "**Entering pairing mode. Press the button on the peripheral to connect to the device.**"
- Then press the pendant's button for 3 seconds. When the pairing has been completed, the device will say "**Pairing completed.**"

4 Presses – Turns your device off

- Press the info button 4 times or press and hold for 4 seconds and you will hear a beep and the device says "**Powering off.**"
- Power the device back on by pressing and holding the info button for 4 seconds or place it into the charging cradle.

What do the lights mean?

What it means	Light indicator
Normal	Flashing green LED every 2 minutes (<i>indicates normal behavior and above 20% battery</i>).
Low battery	Flashing red LED every 30 seconds (<i>indicates that the battery is less than 20% and will remain flashing red even while cradled until the 20% threshold is met</i>). When device is critically low, the LED will turn solid red.
Charging	Device will blink red until it is above the 20% threshold. Above 20% it will flash green and turn solid green when fully charged.
Connectivity issues	Flashing amber LED every 1 minute (<i>indicates there is an issue with the network connectivity</i>).
Over the air update	All lights on (R, G, A)

FAQs

Can I wear the device in the shower?

Absolutely! The device is water-resistant and can be worn comfortably in the shower, an area where 80% of falls occur.

Will I be protected anywhere I go with the device?

Yes. Using the device's GPS and WiFi capabilities, our highly certified emergency operators can always send immediate help, whether you're at home or on-the-go. The Mini has the widest GPS coverage of any medical alert with 4G LTE coverage.

How do I get protected when my device is charging?

Add a secondary pendant to your order. With a secondary wrist or neck pendant you can connect to the Mini while in charging mode and access emergency help with the push of the button. This secondary pendant does come at a small fee, but it is well worth the extra layer of protection.

Do I need to have AT&T or Verizon network service on my cellular plan in order to use this device?

Not necessary. The Mini comes with a cellular SIM card embedded in the device and is equipped with its own service plan that's all bundled into your total service costs. Enjoy nationwide coverage without the need to change your network plan.

Customer service

Have questions about your device?

Scan the QR Code below with
your phone camera or visit:
medicalguardian.com/support/



If you need additional assistance, our Customer Care team can be reached at **1 (800) 313-1191**.

**Monday–Friday, 9AM–8PM EST
and Saturday 9AM–5PM EST.**

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